



Changes to using student email addresses

Dear parent and carers

The NSW Department of Education is making an important change to help keep our students safe online, reduce the risk of cyber threats and make sure your student email accounts are used for their intended educational purposes only.

Starting Day 1 Term 4, students won't be able to use their student email address to sign up for, or recover access to any social media, gaming, instant messaging or similar accounts.

If your child has signed up for a social media, gaming, instant messaging or similar account using their student email address, please change to a personal email address on each platform by Sunday 13 October to make sure they don't lose access to the account.

Here's how:

1. Log in to each account.
2. Go to the account settings and update the email address to a personal one. Add a mobile number too, if required

The department is making this change to ensure all student accounts are being used for their educational purposes, and to help protect them from risks online. Using a personal email address for these platforms instead of a student email address reduces the chances of someone gaining access to information in the student's school account.



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